HGA SUPPORT SERVICES

June—August 2022

"We assist individuals with disabilities in reaching their full potential by providing quality professional care and services in safe, supportive environments"

HGA NEWS

Update from the CEO

Dear HGA Family,

Summer is finally here!

This month I prepare to celebrate my daughter's 37th birthday, her first since moving away from home and into a group home. It's been an emotional and difficult time, but also an opportunity for both of us to expand our horizons a little. Ashley has new friends and housemates. I have newfound time and freedom. This transition has made me appreciate each of our dedicated direct care professionals even more. It has also given me a better understanding of the struggles and concerns of guardians and families.

It was great to spend time with the persons we serve, staff, board members, and families at our May gathering in Fremont. I look forward to meeting more of you at our upcoming monthly gatherings. We will meet at Rycenga Park in Spring Lake on Friday, June 17 at 12:00 pm. Please check the calendar on the back of the newsletter for July and August gathering information. All are welcome!

Until then, enjoy the sunshine and time to gather outside. Thank you all for being a part of our family!

Warm regards,

Myra S. Dutton, JD

Inside this issue

ŀ

IGA News1
Autism
Program 2
Staff Highlights 3
Jpcoming Events 4

HGA BOARD MEMBERS

Jim Verboncouer, President Ashley Siegel, Vice President John Mahoney, Treasurer Kay Seng, Secretary Peter Bialik Julie Cutler Dr. Debra Schultz

HGA CORE VALUES

- We are dedicated to serving our families, supporting our fellow team members, and collaborating with organizations that work with our families.
- We respect the diversity of all people.
- We foster meaningful community participation and relationships.
- We honor the need for choice and control.
- We seek opportunities to build and develop skills.
- We mentor professionalism in the delivery of services.
- We are dedicated to providing services with integrity and com-

We would like to give a warm welcome to two of HGA's newest members of the Administration team. Chris Benedict, Business and Finance manager, and Kenesha Weller, Human Resources.

HGA is implementing a new system for suggestions and resolutions organizationwide. There will be one box for this purpose in each of our HGA homes and program locations. We look forward to hearing your concerns and solution ideas.

There are also some revised and upcoming health and safety walk-through procedures. The operations officers, Channe Hicks and Stacey McDonald, are going to start chart reviews and walk throughs at each HGA home and program location within the next month. They welcome your questions, suggestions, and concerns as they visit each site.

Happy Juneteenth and July 4th Independence Day! Take a moment to appreciate the freedom that we enjoy and reflect on ways to improve equity and increase opportunities for all Americans.

HGA's Vision: We will offer a wider spectrum of supports and services to individuals with different levels of abilities across their lifespan.

HGA AUTISM PROGRAM

Did you know HGA Support Services has 3 autism centers? Currently, we have 22 children from 2-years old – 14 years old receiving services. We provide ABA services to children in Oceana, Mason and Lake counties. Applied Behavior Analysis or ABA is one on one behavior therapy. The goal is to increase behaviors that are helpful and decrease behaviors that are harmful or affect learning.





Crystal was a staff in Newayao County at the Morgan St. home, however Crystal worked shifts at many of our HGA homes in various locations and formed bonds with many of our residents over the years. She always got the people involved in activities and got them excited to do things. She would go out of her way to make everyone around her feel valued and loved. She never gave up trying to get someone involved. She was extremely loving and dedicated to her work family and the people who live in our homes. She thrived on positivity and was a star HGA employee. Crystal 's hard work, dedication and positivity leaves a lasting imprint on so many within HGA. We will miss her. 06/09/83 - 05/19/22

Leslie has been with HGA for 7 years as a Behavior Technician. In her new position as Autism program manager, Leslie oversees the three Autism centers in Lake, Mason and Oceana Counties.

Leslie has been committed to HGA for the stability and the close bonds that are formed through her work with clients. She also values the rewarding feeling of assisting the clients in reaching their goals and seeing the progress from all their hard work as they engage more successfully in daily activities.

STAFF HIGHLIGHTS

Each season there will be two staff highlighted in HGA's newsletter to recognize staff from our homes and programs. These staff are on the front lines of our company and deserve to be recognized for their dedication, commitment, and hard work. We want them to know HGA values and is proud to have them on our team.

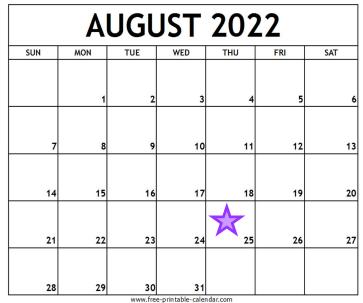
DISCLAIMER: ALL PHOTOS HAVE BEEN APPROVED AND HGA HAS RECEIVED PERMISSION FROM THE APPROPRIATE PARTIES TO DISPLAY

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	,
3	4	5	6	7	8	
10	11	12	13	14	15	1
17	18	19	20	21	22	²
24	25	26	27	28	29	
31						

OUR AUGUST OPEN INVITATION GATHERING WILL BE HELD AUGUST 25th from 4—7 pm at Margaret Drake Elliott park, 1431 Beach Street, Muskegon, MI 49441 (by Pere Marquette)

UPCOMING EVENTS

HGA WILL BE HAVING AN OPEN INVITATION GATHERING WITH ALL OF OUR HGA FAMILY AND FRIENDS EACH MONTH. WE WELCOME ALL TO COME JOIN US FOR SOME GREAT FOOD, LOVING MEMORIES, AND FUN CONVERSATION. OUR JULY EVENT WILL BE HELD JULY 23RD 2022 from 12–2 pm at SUMMIT Park 5581 S Lakeshore Dr, Ludington, MI



HGA SUPPORT SERVICES

917 W. Norton Ave. Muskegon, MI 49441 Phone:(231) 728-3501

CEO: Myra Dutton COO: Stacey McDonald Channe Hicks

> Mailing Address Line 1 Mailing Address Line 2 Mailing Address Line 3 Mailing Address Line 4 Mailing Address Line 5

HGK SUPPORT SERVICES MUSKEGON, MICHIGAN 231.728.3501 PLEASE PLACE STAMP HERE