

*“We assist individuals with disabilities in reaching their full potential by providing quality professional care and services in safe, supportive environments”*

# HGA NEWS

## Update from the CEO

Welcome to our renewed quarterly newsletter!

Happy spring/summer! At a Strategic Planning retreat this week, your leadership team brought many ideas and concerns to the table. The surveys that parents/guardians, staff and employees, and persons served completed and returned also provided feedback and guidance as we looked at where we are now and where we want to go as an organization. Much of the leadership team is new to their roles, but not new to HGA. The energy, optimism, and enthusiasm was incredible to experience and I am looking forward to seeing all of their great plans take shape in the days, months, and years ahead. The team identified a new Mission, Vision, and Core Values. See if you can find them in this newsletter.

HGA has become aware of a need for and has begun to build stronger leadership, better communication, and a renewed commitment to excellence through training and supporting professionalism at all levels of the organization --- in our direct care staff, autism technicians, home managers, and administrative team. As we continue to grow and improve, please reach out to anyone on the leadership team with question, suggestions, or concerns.

I also look forward to seeing and meeting all of you at our gatherings!

Warm regards,

Myra S. Dutton, JD

Chief Executive Officer

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## HGA CORE VALUES



- ◆ We are dedicated to serving our families, supporting our fellow team members, and collaborating with organizations that work with our families.
- ◆ We respect the diversity of all people.
- ◆ We foster meaningful community participation and relationships.
- ◆ We honor the need for choice and control.
- ◆ We seek opportunities to build and develop skills.
- ◆ We mentor professionalism in the delivery of services.
- ◆ We are dedicated to providing services with integrity and compassion

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## WORD BOX

Service

Community

Diversity

Respect

Skills

Choice

***HGA's Vision: We will offer a wider spectrum of supports and services to individuals with different levels of abilities across their lifespan.***

## BLACK CREEK COVE

The ladies of West

Fruitport moved in to their beautiful new home at Black Creek Cove in March. This is the first home owned by HGA, but won't be the last. It's been exciting to see the ladies and staff pick paint colors and décor to make this their home.





*“I didn’t originally plan to stay for 15 years, however the longer I was here the more I liked making a difference in people’s lives and truly feel rewarded in what I do. I enjoy bringing stability and peace of mind for the people we serve. I love the personal interaction we have with the people due to our homes being a home setting rather than a larger facility with no one on one time.” -Deb Oakes , Woods North Home*



*“Working for HGA for 38 years at the same home I know that the act of day-to-day living is not always simple for a person with disabilities. At Black Creek Cove, we ensure that our ladies have the chance to feel as engaged and empowered as they can, all while learning and growing in a safe and nurturing environment.”*


*Antoinette Briggs, Black Creek Cove*

**STAFF HIGHLIGHTS**

Each season there will be two new staff highlighted in HGA’s newsletter to recognize staff from our homes. These staff are on the front lines of our company and deserve to be rewarded for their dedication, commitment and hard work. We want them to know HGA values and is proud to have them on our team.

DISCLAIMER: ALL PHOTOS HAVE BEEN APPROVED AND HGA HAS RECEIVED PERMISSION FROM THE APPROPRIATE PARTIES TO DISPLAY

# MAY 2022


SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14 
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

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## UPCOMING EVENTS

HGA WILL BE HAVING AN OPEN INVITATION PICNIC LUNCH WITH ALL OF OUR HGA CORPORATION EACH MONTH. WE WELCOME THE PEOPLE WE SERVE, STAFF, AND THEIR FAMILIES TO COME JOIN US FOR SOME GREAT FOOD, LOVING MEMORIES, AND GREAT CONVERSATION. LET'S ALL JOIN THE FUN TOGETHER! THE FIRST EVENT WILL BE MAY 14TH AT THE **FREMONT REC CENTER FROM 12PM—2PM. 201 E. MAPLE ST. FREMONT, MI 49412**

# JUNE 2022

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17 	18
19	20	21	22	23	24	25
26	27	28	29	30		

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OUR SECOND MONTHLY OPEN INVITATION PICNIC LUNCH OF THE SUMMER IS ON JUNE 17TH AT **RYCENGA PARK FROM 12PM – 2PM. 16401 HEMLOCK DR. SPRING LAKE, MI 49456**

### HGA SUPPORT SERVICES

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Channe Hicks

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