We are HGA Support Services

Who

We are HGA Support Services. Dedicated to serving persons with disabilities, supporting our team members, and collaborating with community partners to better serve families.

What

We assist individuals with disabilities in reaching their full potential by providing quality professional care and services in safe, supportive environments.

How

Our vision is to offer a wider spectrum of supports and services to individuals with different levels of abilities across their lifespan.

Why

We strive to better support staff and improve quality of care and services for the persons who live in our homes and learn in our centers by creating welcoming environments and a sense of connectedness.



Serving these West Michigan Communities:



- MuskegonOceana
- Lake
- Mason
- Newaygo

Get involved by finding us online!





HGA

Support Services

917 W. Norton Ave. Muskegon, MI 49441 +1 (231) 728-3501 hello@hgasupportservices.org



Healthy & Connected

Native & Edible Gardens

Initiatives were put in place to promote dedication and care for the environment, the community, and each other. HGA's first native and edible gardens survived and thrived, yielding vegetables, fruit, herbs, and flowers and building engagement and connections.

The Healthy and Connected Garden
Projects at Black Creek Cove and
Virginia's house were made possible by a
grant from the Environmental
Endowment Fund of the Community
Foundation for Muskegon County.



2022/2023 Financial Overview

Community fundraising efforts also further support services, staff development, and bring in engaging programs for those in our care. Get engaged with HGA Support Services today!

> Contract Services - 76.57% Room/Board - 8.94% Communit<u>y Services - 5.03%</u>

Other - 9.41% Grants/Donations - 0.05%



Non-Admin Payroll - 70.35% Other - 21.41% Admin Expenses - 8.23%

Highlights

- 1,500,000+ total hours of residential and community care throughout 2023
- 5,621+ hours of ABA therapy provided
- 2,000+ community outings and events
- 100+ hours of professional development including attendance at the 2023 Michigan Autism
 Conference

Gentle Teaching

We believe in fostering a culture of gentleness where the people we support and staff who serve them feel safe, loved, loving, and engaged. Gentle teaching values and creates connectedness, companionship, and community.

Everyone needs to feel valued and respected.

